

sample projects

eCornell

- *Strategic Planning for Healthcare Management, Parts 1 and 2*, instructional designer, 2008-2009
- *Transformational Excellence*, instructional designer, 2008
- *Conducting Negotiations*, instructional designer, 2008
- *Preparing to Negotiate*, instructional designer, 2007–2008
- *Management Essentials*, assessment developer, 2005–present

FAA

- ADAPT online training course, designer, 2008–2009
- AERS training modules, developer, 2003

Jobs for the Future

- Developed a proposal and outlined a design for converting an in-person “Counseling to Careers” training to a blended version, 2010

Harvard Medical School

- Center for Animal Resources and Comparative Medicine web site, designer, 2001-2002, 2010 (update)

Houghton Mifflin

- Online Eduspace materials to accompany college-level education textbooks, developer, 2004–present

Jobs for the Future

- Developed a proposal and outlined a design for converting an in-person “Counseling to Careers” training to a blended version

Kronos

- *The Writer’s Tune-Up*, workshop developer, 2006
- *Workforce HR: Managing the Employee Lifecycle*, editor, 2006
- *Workforce Accruals*, editor, 2006
- *Configuring & Managing Pay Rules*, editor, 2006
- *Managing the Employee Lifecycle*, editor, 2006

Lotus Development (now IBM)

- SmartSuite 4.0, 96, and 97 online help, release notes, and demos, developer, 1996
- SmartSuite 96 for Windows 95 ScreenCam movies, developer 1995
- *The Fundamentals of Notes/FX Using SmartSuite for Windows*, writer, 1995
- *Basic Notes Concepts and Notes Technical User*, v.2 and v.3, editor, 1992, 1993

Macromedia (now Adobe)

- *Developing ASP.NET Applications with Dreamweaver MX*, editor, 2002
- *Macromedia Education Style Supplement*, writer, 2001
- *Building J2EE Applications*, editor, 2001
- *Developing High-Performance Cold Fusion Applications*, editor, 1999
- *Fast Track to Cold Fusion*, course developer, 1997

Microsoft Press

- *Microsoft Word 6.0: Step by Step*, editor, 1994
- *Excel Visual Basic for Applications: Step by Step* (Version 5 for Macintosh), editor, 1994
- *Running Microsoft Excel 5*, editor, 1993

NetGenesis (now SPSS)

- *NetGenesis Administration*, course developer, 1998, 1999, 2002, 2001
- *Installing NetGenesis*, course developer, 2000, 2001

- *Extending NetGenesis*, course developer, 1999

Osborne/ McGraw-Hill

- *Lotus Notes and Domino 4.5 Answers: Certified Tech Support*, 2nd ed., author, 1997
- *Lotus Notes Answers: Certified Tech Support*, author, 1994

Pearson Education

- FAQs for working with MyTest Word documents, 2010
- Pegasus Recommendations report, research analyst, 2009
- Online training videos for Mastering products, script writer and producer, 2006–2007
- MyMathLab and MathXL help systems, writer, 2004–2007
- *Managing Sections in MyMathLab for Blackboard*, writer, 2005
- *Managing Sections in MathXL*, writer, 2004
- *Managing Sections in MyMathLab for CourseCompass*, writer, 2004
- *MathPro 5 Instructor Guide*, writer, 2003
- *PH GradeAssist Instructor Guide*, writer, 2002, 2005
- CourseCompass textbook edition insert, writer, 2001
- *MyMathLab Instructor's Guide* and *MyMathLab Student's Guide*, writer, 2001, 2002, 2004
- CourseCompass Instructor and Student online help, developer, 2000, 2001, 2002, 2006
- CourseCompass online demonstrations, content developer, 2001

Pearson Performance Solutions

- *Measurement System Analysis*, Six Sigma training, instructional designer and writer, 2002–2003

Pegasystems

- *Deployment Planning Guide 1.0*, editor, 2006
- *Upgrade Guide 5.1 to 5.2*, editor, 2006
- *Authentication in PegaRULES Process Commander 5.1*, editor, 2006
- *Administration and Security*, editor, 2006
- PegaRULES Process Commander 5.1 help files, editor, 2006

Sybase, Inc.

- *Building Applications Using Java and Enterprise Application Server*, editor, 1999
- Technical Support Education presentations, weekly editor, 1999
- *Fast Track to Warehouse Studio*, course developer, 1998–1999
- “Sybase Learning Connection: Next Generation Learning,” presentation and white paper, writer, 1998
- *Fast Track to Web Site Design*, course developer, 1998

Thomson

- Competitive Analysis Feature Grid, analyst, 2002

United Nations

- *Staffing in Peacekeeping Operations*, instructional designer and content developer, 2009–present
- *Entitlements and Benefits in Peacekeeping Operations*, instructional designer and content developer, 2009–present
- *Fundamentals of Human Resource Management in Peacekeeping Operations*, instructional designer and content developer, 2009–present
- *Writing Effective Guidance*, instructional designer, 2009
- *Foundations of Human Resource Management in UNDP*, instructional designer, 2006–2007
- *Learning & Development*, instructional designer, 2007

- *Job Classification*, instructional designer, 2007

**WebCT
(now
Blackboard)**

- Next Generation Project, eLearning consultant, 2005
- *Key Features for Digital Content*, developer, 2005
- *Best Practices Guide for e-Pack Creators*, writer, 2002