

ku•dos con•cepts

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sample projects

Adobe
(formerly
Macromedia)

- *Developing ASP.NET Applications with Dreamweaver MX*, editor, 2002
- *Macromedia Education Style Supplement*, writer, 2001
- *Building J2EE Applications*, editor, 2001
- *Developing High-Performance Cold Fusion Applications*, editor, 1999
- *Fast Track to Cold Fusion*, course developer, 1997

**Applied
Knowledge
Group**

- AERS training modules for Federal Aviation Administration, developer, 2003

Blackboard
(formerly WebCT)

- Next Generation Project, eLearning consultant, 2005
- *Key Features for Digital Content*, developer, 2005
- *Best Practices Guide for e-Pack Creators*, writer, 2002

BroadVision

- *XML Adapter Guide*, writer, 2000

**Brookline
Education
Foundation**

- Web site, designer, 2001–2008

**Cengage
Learning**
(formerly Thomson)

- Competitive Analysis Feature Grid, analyst, 2002

eCornell

- *Strategic Planning for Healthcare Management, Parts 1 and 2*, instructional designer, 2008-2009
- *Transformational Excellence*, instructional designer, 2008
- *Conducting Negotiations*, instructional designer, 2008
- *Preparing to Negotiate*, instructional designer, 2007–2008
- *Management Essentials*, assessment developer, 2005

EMC
(formerly
Documentum/eRoom)

- *Working with the e-Room APIs*, course developer, 1999

FAA

- ADAPT online training course, designer, 2008–2009
- AERS training modules, developer, 2003

GBS Permess
(formerly DYS
Analytics)

- *Email CONTROL! Enforcer for IBM Lotus Domino Administrator's Guide*, writer, 2006
- *Email CONTROL! Desktop Edition, Email Investigator for Lotus Domino Installation Guide, Email Investigator for Microsoft Exchange Installation Guide, and Replication Investigator for Lotus Domino Installation Guide*, writer and help developer, 2004
- *DYS CONTROL! Email Investigator* and *DYS CONTROL! Groups*, help developer, 2004
- *DYS CONTROL! Email Investigator Training*, instructional designer and developer, 2003
- *Collaboration CONTROL! User's Guide*, editor, 2003

Harvard Medical School

- Center for Animal Resources and Comparative Medicine web site, designer, 2001-2002, 2010 (update)

Houghton Mifflin Harcourt

- Online Eduspace materials to accompany college-level education textbooks, developer, 2004

IBM
(formerly Lotus
Development and
NetGenesis)

- *NetGenesis Administration*, course developer, 1998–2001
- *Installing NetGenesis*, course developer, 2000–2001
- *Extending NetGenesis*, course developer, 1999
- SmartSuite 4.0, 96, and 97 online help, release notes, and demos, developer, 1996
- SmartSuite 96 for Windows 95 ScreenCam movies, developer 1995
- *The Fundamentals of Notes/FX Using SmartSuite for Windows*, writer, 1995
- *Basic Notes Concepts* and *Notes Technical User*, v.2 and v.3, editor, 1992–1993
- *Application Development I* and *II*, v.2 and v.3, 1992, editor, 1993
- *Systems Administration I* and *II*, v.2 and v.3, 1992, editor, 1993
- *Lotus 1-2-3, Release 3.1 Intermediate Skills*, technical editor, 1991

Illumina Interactive

- Conceptual outline and high-level design document, and initial storyboards for *Customer Center On-Boarding* online course, writer, 2014

Jobs for the Future

- Developed a proposal and outlined a design for converting an in-person *Counseling to Careers* training to a blended version, writer, 2012

K12 Handhelds

- *101 Great Educational Uses for Your Handheld Computer*, proofreader, 2003

Kronos

- *The Writer's Tune-Up*, workshop developer, 2006
- *Workforce HR: Managing the Employee Lifecycle*, editor, 2006
- *Workforce Accruals*, editor, 2006
- *Configuring & Managing Pay Rules*, editor, 2006
- *Managing the Employee Lifecycle*, editor, 2006

McGraw-Hill

- *Lotus Notes and Domino Answers: Certified Tech Support*, 2nd ed., author, 1997
- *Lotus Notes Answers: Certified Tech Support*, author, 1994
- *Excel for Windows Answers: Certified Tech Support*, editor, 1994
- *Word for Windows Answers: Certified Tech Support*, editor 1994
- *LAN Times E-Mail Resource Guide*, editor, 1994

Microsoft Press

- *Microsoft Word 6.0: Step by Step*, editor, 1994
- *Excel Visual Basic for Applications: Step by Step* (Version 5 for Macintosh) and *Running Microsoft Excel 5*, editor, 1993–1994
- *Microsoft Profit*, editor, 1993
- *Running Microsoft Works 3 for the PC*, editor, 1992

NASDAQ (formerly Shareholder.com)

- *Shareholder Direct Client Handbook*, writer, 1997
- *Leveling the Investor's Playing Field*, writer, 1997

National Geographic Learning

- MyELT training videos, scriptwriter/editor, 2014

NetCentric

- *Internet Fax Sales Training*, course developer, 1998
- *NetCentric HubServer*, course developer, 1997
- *NetCentric POPWare*, course developer, 1997

New York University

- *Theory and Practice of Terminology*, writer, 2002–2003
- *Insurance Translation*, writer, 2002
- *Fundamentals of E-Commerce*, course developer, 2001

The Next Step Counseling and Training

- Web site, designer, 2002

Novartis

- *NIBR Drug Discovery and Development* facilitator's guide, developer, 2011–2012

Pearson Education

- Higher education help systems, architect and senior editor, 2012–2014
- *MyTest Instructor Quick Start Guide*, writer, 2012
- FAQs for working with MyTest Word documents, writer, 2010
- Pegasus Recommendations report, research analyst, 2009
- Online training videos for Mastering products, script writer and producer, 2006–2007
- MyMathLab and MathXL help systems, writer, 2004–2007
- *Managing Sections in MyMathLab and MathXL*, writer, 2004–2005
- *MathPro 5 Instructor Guide*, writer, 2003
- *Measurement System Analysis*, Six Sigma training, instructional designer and writer, 2002–2003
- *PH GradeAssist Instructor Guide*, writer, 2002, 2005
- *MyMathLab Instructor's Guide* and *MyMathLab Student's Guide*, writer, 2001–2004
- CourseCompass Instructor and Student online help, developer, 2000–2006
- CourseCompass online demonstrations, content developer, 2001

Pegasystems

- *Deployment Planning Guide 1.0*, editor, 2006
- *Upgrade Guide 5.1 to 5.2*, editor, 2006
- *Authentication in PegaRULES Process Commander 5.1*, editor, 2006
- PegaRULES Process Commander 5.1 help files, editor, 2006

Polaroid

- *Prediction 2000 User Manual*, writer, 2000

PRIM&R

- PRIM&R web site, reviewer and editor, 2014

Readak

- *Study Strategies*, expert reviewer, 2014

Sybase

- *Building Applications Using Java and Enterprise Application Server*, editor, 1999
- *Technical Support Education presentations*, weekly editor, 1999
- *Fast Track to Warehouse Studio*, course developer, 1998–1999
- *Sybase Learning Connection: Next Generation Learning*, presentation and white paper, writer, 1998
- *Fast Track to Web Site Design*, course developer, 1998
- *Building Applications Using the PowerBuilder Foundation Classes*, editor, 1998
- *Mobile Computing with SQL Anywhere*, editor, 1997
- *Fast Track to PowerBuilder*, editor, 1996–1998
- *Building Object-Oriented Applications with PowerBuilder*, editor, 1995–1996, 1998

United Nations

- *Taking Control of Your Career* online workbook for the Office of Human Resources Management (OHRM), developer, 2014
- Developed *ePerformance Guide* and *ePerformance Quick Reference* for the Office of Human Resources Management (OHRM), writer, 2012
- *Staffing in Peacekeeping Operations*, instructional designer and content developer, 2009–2011
- *Entitlements and Benefits in Peacekeeping Operations*, instructional designer and content developer, 2009–2011
- *Fundamentals of Human Resource Management in Peacekeeping Operations*, instructional designer and content developer, 2009–2011
- *Writing Effective Guidance*, instructional designer, 2009
- *Foundations of Human Resource Management in UNDP*, instructional designer, 2006–2007
- *Learning & Development*, instructional designer, 2007
- *Job Classification*, instructional designer, 2007

Xchange

- Web site, developer, 2001
- Product data sheets, writer, 2001

Youth Tech Entrepreneurs

- *YTE Curriculum Training Guide* and slides, writer, 2003
- *YTE Teacher Training Participant Guide, Instructor Guide*, and slides, writer, 2003
- Web Ventures curriculum, instructional designer and writer, 2002–2003
- Computer Ventures curriculum, instructional designer and writer, 2002–2003